



Return Date _____

RA-Number _____ _____

RETURN AUTHORITY FORM

Name _____

Address _____

Postcode _____

Please note:

If a product's packaging is opened and not re-packed to its original status, the items cannot be returned for credit.

Consignment Details

Goods return policy and procedure

- Returns/handling for samples:** Sample returns must be within 30 days. Samples under the value of \$300 plus GST will not incur re-stocking fee. Samples returned over the value of \$300 plus GST will incur a re-stocking fee of \$20 plus GST. (Please note, samples not more than one piece per item).
- Returns/handling for orders:** Order returns must be within 14 days. Orders under the value of \$300 plus GST will incur \$10 plus GST re-stocking fee. Orders returned over the value of \$300 plus GST will incur 10% plus GST re-stocking fee. The return freight cost will be the buyer's own responsibility, except where goods dispatched are Senses Workwear Pty Ltd.'s error.
- Incorrect supply of goods claim:** Incorrect supply of goods claims must be made within 48 hours of receiving goods. Senses Workwear Pty Ltd. will not accept responsibility for goods sent to third party that is not checked within 48 hours of receiving the goods. If the goods are decorated (embroidered, printed), or altered in anyway, no credit will be issued.
- If a product's packaging is opened:** If a product's packaging is opened and not re-packed to its original status, the items cannot be returned for credit.

Goods returned without an RA-Number will not be accepted. A copy of Senses Workwear Pty. Ltd. invoice must accompany this form.

#	STYLE No. (SHORT DESCRIPTION)	COLOUR	QTY	REASON FOR RETURN	SENSES WORKWEAR INVOICE No.	PRICE	TOTAL
1							
2							
3							
4							
5							
6							

PO Box 682 South Yarra, Vic 3141

Tel: 1300 781 763

www.sensesworkwear.com.au

Email: info@sensesworkwear.com.au